



S.S.T. College of Arts & Commerce

(Affiliated to University of Mumbai, Mumbai)
Ulhasnagar - 421 004, Dist. Thane.



EMPLOYER FEEDBACK

2020-21

FEEDBACK ANALYSIS AND ACTION TAKEN REPORT

EMPLOYER FEEDBACK SYSTEM

Summary of the feedback system followed at SST COLLEGE OF ARTS & COMMERCE

Employer feedback is also collected in order to evaluate the institution's effectiveness in terms of qualified and trained personnel and the employability of the courses offered. It is anticipated that a thorough analysis of employer feedback will yield numerous useful suggestions for revising and modifying the academic content and for placing greater emphasis on extracurricular activities. It is a wonderful opportunity for the institute to discover the drawbacks and deficiencies of our students' learning process. Even curriculum and syllabus flaws are expected to be uncovered to some extent by these types of discourses. It can also be enlightening to assess the employability and skill development aspects of the various campus-based programmes.

EMPLOYERS FEEDBACK – DATA ANALYSIS & INTERPRETATION

Question 1 - The syllabus is relevant for Employability

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
No of Students	18	11	10	2	1	42
Percentage	42.86	26.19	23.81	4.76	2.38	100
Weighted Score	90	44	30	4	1	169
Weighted mean score						4.02

Table 1 reveals that 42.86% of employers are strongly agree that the course syllabus is matching to the industrial requirements. 26.19% of employers agree for the same. 23.81% of employer's views are neutral. 4.76% of employers disagree 2.38% of employers are strongly disagree that the course syllabus is matching to the industrial requirements.

The results to Question 1 are presented below in diagram as shown in Fig.1

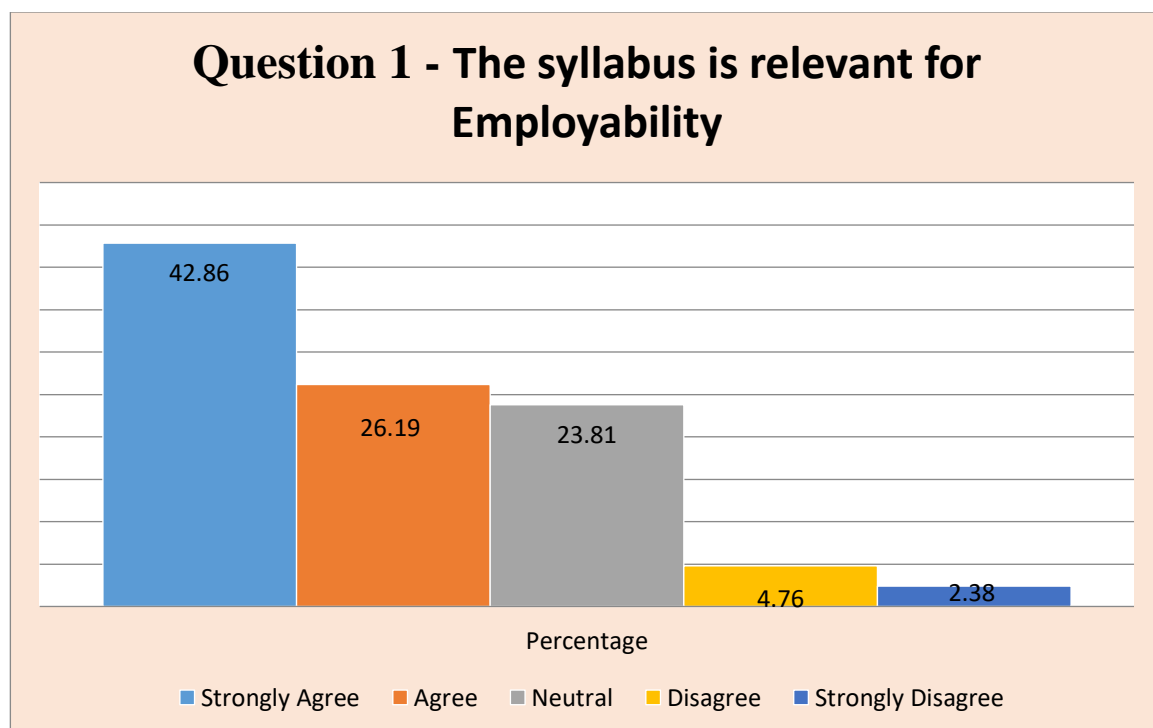


Fig1 Represents Percentage of responses on Question 1.

Here, it is also observed that the Weighted Mean Score of Question 1 is 4.02 which lies between the Likert range 3.4 to 4.2 i.e. range for "Agree" so, it can be concluded that the syllabus is matching to the industrial requirements.

Question 2 - The syllabus is helpful in developing skill oriented human resources.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
No of Students	25	4	7	3	3	42
Percentage	59.52	9.52	16.67	7.14	7.14	100
Weighted Score	125	16	21	6	3	171
Weighted mean score						4.07

Table 1 reveals that 59.52% of employers are strongly agree that the curriculum effectively develops innovative thinking. 9.52% of employers agree for the same. 16.67% of employer's views are neutral. 7.14% of employers disagree 7.14% of employers are strongly disagree that the curriculum effectively develops innovative thinking.

The results to Question 2 are presented below in diagram as shown in Fig.2

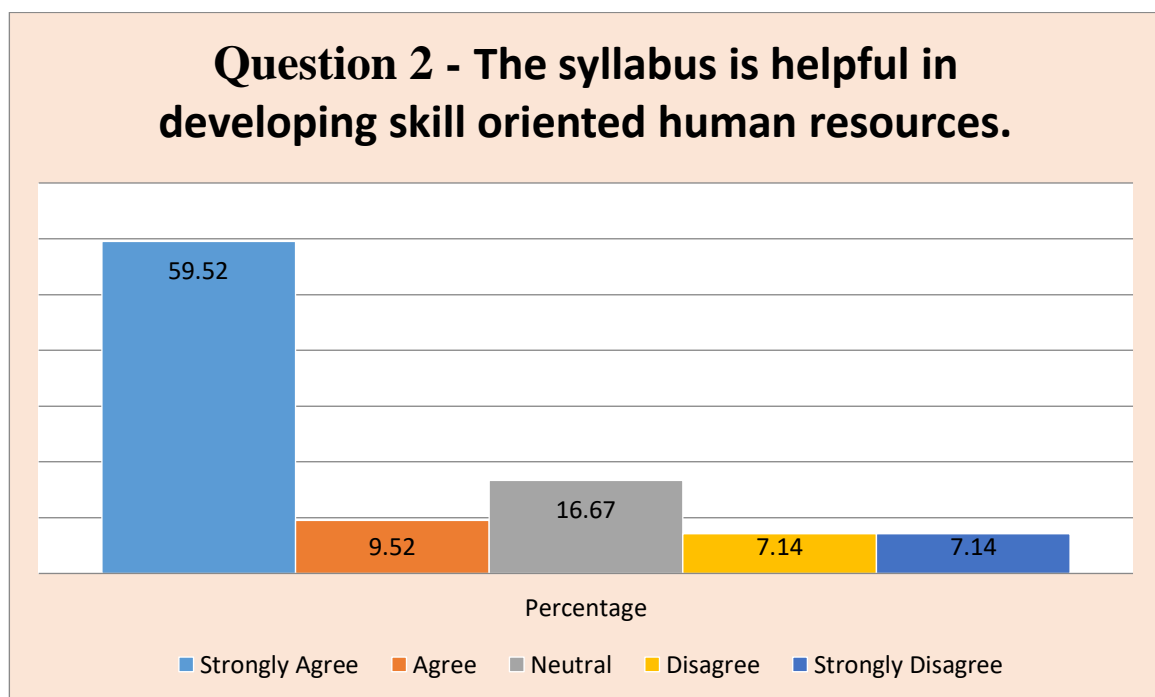


Fig 2 Represents Percentage of responses on Question 2.

Here, it is also observed that the Weighted Mean Score of Question 2 is 4.07 which lies between the Likert ranges 3.4 to 4.2 i.e. range for "Agree" so, it can be concluded that the curriculum effectively develops innovative thinking.

Question 3 - Is the syllabus is helpful for development of leadership qualities and team spirit.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
No of Students	21	12	6	2	1	42
Percentage	50	28.57	14.29	4.76	2.38	100
Weighted Score	105	48	18	4	1	176
Weighted mean score						4.19

Table 3 reveals that 50% of employers are strongly agree that the syllabus is helpful in developing skill oriented human resources. 28.57% of employers agree for the same. 14.29% of employer’s views are neutral. 4.76% of employers disagree 2.38% of employers are strongly disagree that the syllabus is helpful in developing skill oriented human resources.

The results to Question 3 are presented below in diagram as shown in Fig.3

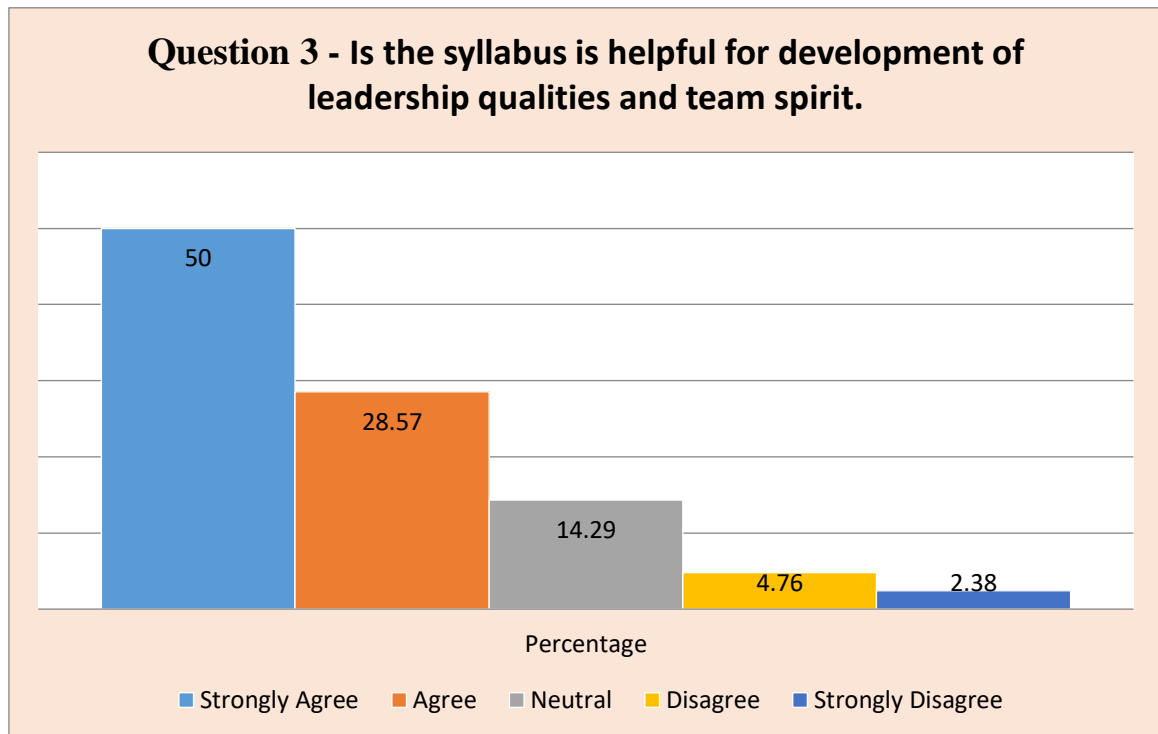


Fig 3 Represents Percentage of responses on Question 3.

Here, it is also observed that the Weighted Mean Score of Question 3 is 4.19 which lies between the Likert range 3.4 to 4.2 i.e. range for “Agree” so, it can be concluded that the syllabus is helpful in developing skill oriented human resources.

Question 4 - The syllabus enhances entrepreneurship skills / lifelong learning / human values / professional ethics

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
No of Students	18	16	3	3	2	42
Percentage	42.86	38.1	7.14	7.14	4.76	100
Weighted Score	90	64	9	6	2	171
Weighted mean score						4.07

Table 4 reveals that 42.86% of employers are strongly agree that the syllabus is helpful for development of leadership qualities and team spirit. 38.1% of employers agree for the same. 7.14% of employer's views are neutral. 7.14% of employers disagree 4.76% of employers are strongly disagree that the syllabus is helpful for development of leadership qualities and team spirit.

The results to Question 4 are presented below in diagram as shown in Fig.4

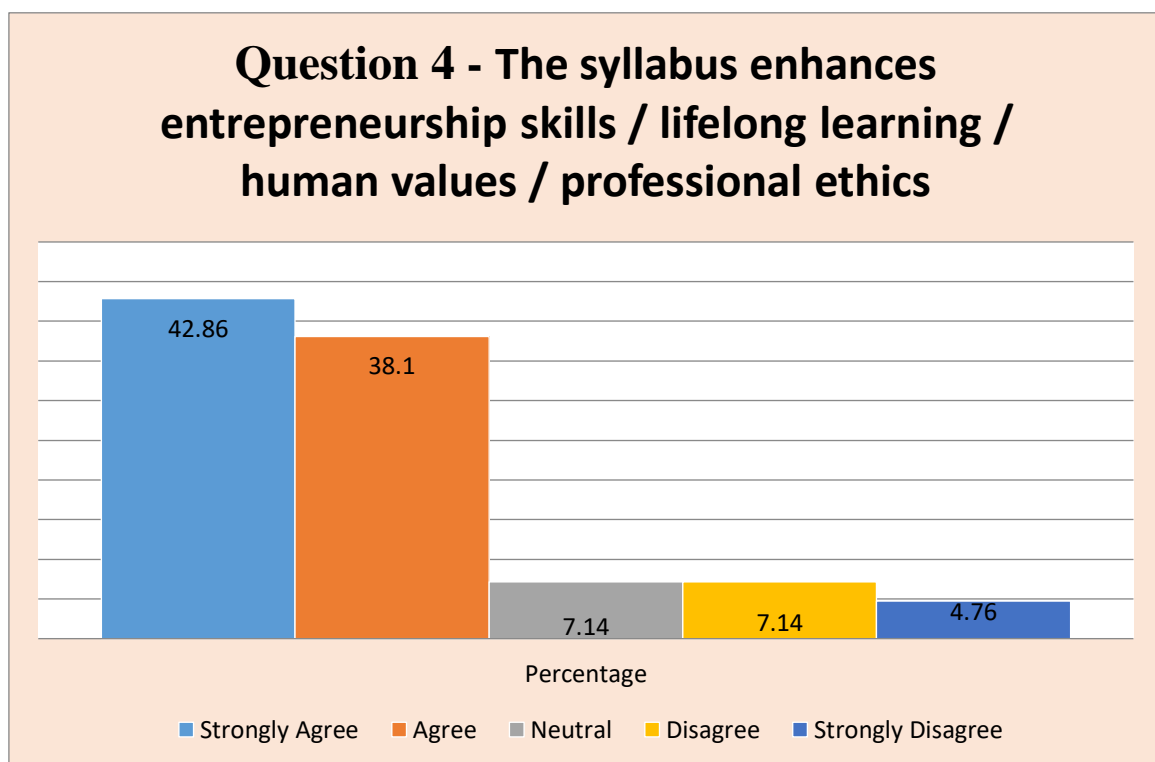


Fig 4 Represents Percentage of responses on Question 4.

Here, it is also observed that the Weighted Mean Score of Question 4 is 4.07 which lies between the Likert range 3.4 to 4.2 i.e. range for "Agree" so, it can be concluded that the syllabus is helpful in developing skill oriented human resources.

Question 5 - The curriculum facilitates on overall holistic development of the students.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
No of Students	16	10	8	4	4	42
Percentage	38.1	23.81	19.05	9.52	9.52	100
Weighted Score	80	40	24	8	4	156
Weighted mean score						3.71

Table 5 reveals that 38.46% of employers are strongly agree that the syllabus enhances entrepreneurship skills / lifelong learning / human values / professional ethics. 23.08% of employers agree for the same. 17.95% of employer's views are neutral. 7.69% of employers disagree 12.82% of employers are strongly disagree that the syllabus enhances entrepreneurship skills / lifelong learning / human values / professional ethics.

The results to Question 5 are presented below in diagram as shown in Fig.5

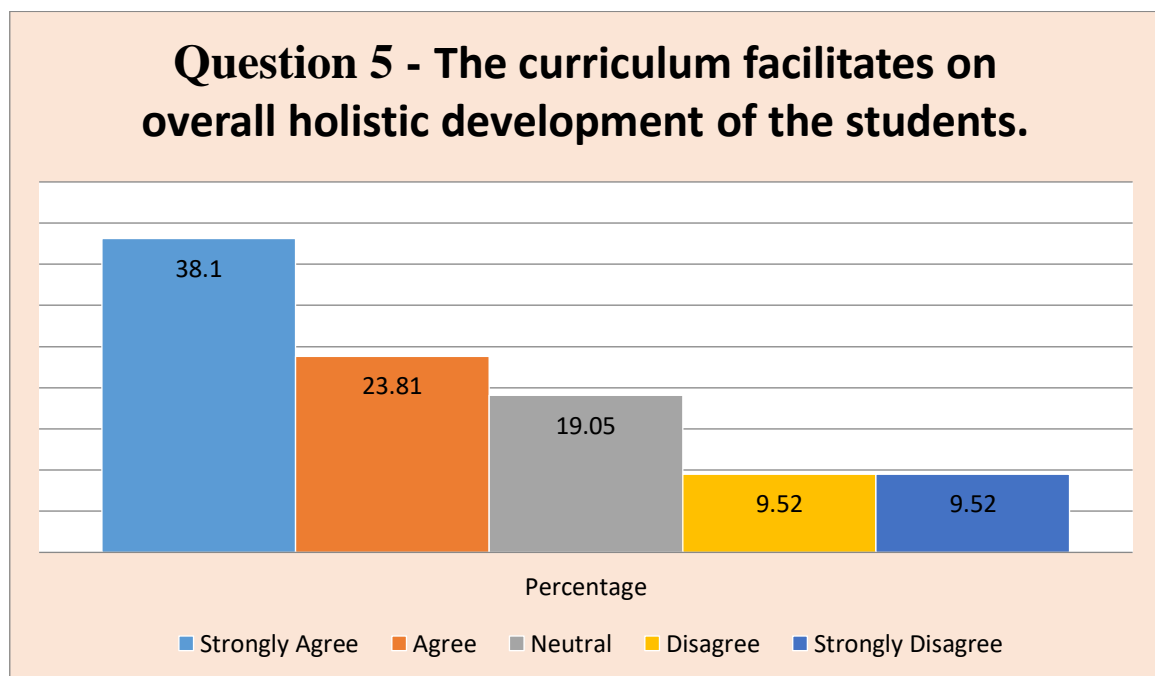


Fig 5 Represents Percentage of responses on Question 5.

Here, it is also observed that the Weighted Mean Score of Question 5 is 3.71 which lies between the Likert range 3.4 to 4.2 i.e. range for "Agree" so, it can be concluded that the syllabus enhances entrepreneurship skills / lifelong learning / human values / professional ethics.

ACTION TAKEN REPORTS

Sr. No.	Issued Raised	Action Taken	Evidence
1.	Department of Commerce/ Arts Need to improve Computer skills of the students	The college has conducted Spoken tutorials in collaboration with IIT Bombay.	https://sstcollege.edu.in/wp-content/uploads/2022/12/SST-SPOKEN-TUTORIAL.pdf
2.	Bridge Gap between the industry and academics	In collaboration with World bank, training programmes were organized for the students	https://sstcollege.edu.in/wp-content/uploads/2022/12/Bridge-gap-between-Industry-and-Academics.pdf