



S.S.T. College of Arts & Commerce

(Affiliated to University of Mumbai, Mumbai)
Ulhasnagar - 421 004, Dist. Thane.

ACTION TAKEN REPORTS

2020-2021

STUDENT FEEDBACK

Sr. No.	Issued Raised	Action Taken	Evidence
1.	<p>Department of Commerce and Business Management Studies Learning materials and assignments</p> <p>Department of Arts Learning materials and assignments</p> <p>Department of B.Sc(IT) and Computer Science Learning materials and assignments</p>	<p>Students were continuously informed and updated about Google Classroom, where the course materials and assignments are hosted as an LMS, during orientations and online lectures.</p> <p>More and more training sessions are being organised by the department of arts for improved comprehension of course material and online assignment completion.</p> <p>Students in IT and CS received instruction on how to complete the online practical and submit the same result in a classroom.</p>	<p>https://sstcollege.edu.in/wp-content/uploads/2022/12/Learning-materials-and-assignments.pdf</p>
2.	<p>Department of Commerce/Business Management Studies/ Arts / IT and CS</p> <p>Problem of attending online lectures due to the issues of internet connectivity. Request from students for recorded lectures.</p>	<p>During the COVID-19 pandemic, the college needed to pivot from physical learning to remote learning. As we planned to come back to campus in the fall, every course is now a hybrid (or blended) course. On the E-LMS platform of the college, recorded video lectures of the teachers were uploaded which helped the students complete the curriculum at ease.</p>	<p>https://www.youtube.com/@SSTEdupedia/videos</p>




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3.	Department of Commerce/Business Management Studies/ Arts / IT and CS Reference Material and Books in the library	Taking cognizance of the Covid scenario, students were not allowed to visit the library physically; hence the library is fully Digitalized using SOUL integrated library management software. The collection of the library is available online through the WebOPAC facility of the SOUL Online library platform. Moreover, N - List was added to the library.	http://library.sstcollege.edu.in/webopac/
4.	Department of Commerce/Business Management Studies/ Arts / IT and CS Student-to-student connection is important for students' general development	College introduced its distinctive PEER to PEER MENTORING programme called "MY CONCLAVE", an innovative design to promote student-to-student interaction and utilize the same for the overall development of the students. The pupils have expressed satisfaction with how well the programme has been run.	https://sstcollege.edu.in/digital-college/
5.	Department of B.Sc(IT) and Computer Science Practicals for IT subjects	As suggested by the students, due to the college's restrictions on student presence and online nature of practicals, practicals received more lectures than the syllabus specified..	https://sstcollege.edu.in/wp-content/uploads/2022/12/Practicals-Projects.pdf



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TEACHER FEEDBACK

Sr. No.	Issues Raised	Action Taken	Evidence
1.	Department of Commerce/Business Management Studies/ Training for online teaching of curriculum	For many teachers, it was difficult to enable the students to access the notes and presentation online. As a result, teachers received instruction on how to use the LMS for exchanging notes and presentations.	https://sstcollege.edu.in/wp-content/uploads/2022/12/Learning-materials-and-assignments.pdf
2.	Department of BMS New strategies of teaching	For HR and Marketing Applied students, teachers provided additional project-based learning materials, and students were urged to produce a paper on the primary data gathered.	https://sstcollege.edu.in/wp-content/uploads/2022/12/Project-Document.pdf
3.	Department of B.Sc(Information Technology) / B.Sc(Computer Science) New strategies of teaching	Teachers offered additional project-based training for the various software programmes to students in IT and CS, who also produced live projects.	https://sstcollege.edu.in/wp-content/uploads/2022/12/Project-Based-Learning.pdf
4.	B.Sc(Information Technology) / B.Sc(Computer Science) Balance in curriculum between theory and practical	The college is affiliated to the University of Mumbai. As a result, we lack the flexibility to alter the course structure, so the college has written a letter to the university regarding the upgrade of the syllabus.	Letter sent to university
5.	Department of Commerce/Business Management Studies/ Arts / IT and CS Mentorship to the students	Due to the pandemic, the teacher was not able to counsel the students physically, hence the college introduced online counseling as an alternative to traditional face-to-face counseling, where the students can meet the teachers virtually and be under their guidance and mentorship.	https://sstcollege.edu.in/helpdesk/




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ALUMNI FEEDBACK

Sr. No.	Issued Raised	Action Taken	Evidence
1.	Department of Commerce/Business Management Studies/ Arts / IT and CS Department of Certificate course with other Institution	To enhance the skills of the students, the College started various Certificate courses with Coursera, EDX, NPTEL, etc.	https://sstcollege.edu.in/wp-content/uploads/2022/12/Certificate-course-with-other-Institution-1.pdf
2.	Department of Arts Communication skills	Good communication skills and technical skills are required to communicate effectively with a wide variety of people and to get more job opportunities. MOU with institution for the skilled based activities like Vidyadaan	https://sstcollege.edu.in/wp-content/uploads/2022/12/Vidyadaan-Activities.pdf
3.	Department of Business Management Studies Career guidance and seminars	Various International and national level webinars were organized by the college to give career guidance as well as to develop the skills of the students during the challenging time of pandemic.	https://www.youtube.com/playlist?list=PL1Q-sRGC_v1PHTBuh2c1b6yNkDZS2isvu




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EMPLOYER FEEDBACK

Sr. No.	Issued Raised	Action Taken	Evidence
1.	Department of Commerce/ Arts Need to improve Computer skills of the students	The college has conducted Spoken tutorials in collaboration with IIT Bombay.	https://sstcollege.edu.in/wp-content/uploads/2022/12/SST-SPOKEN-TUTORIAL.pdf
2.	Bridge Gap between the industry and academics	In collaboration with World bank, training programmes were organized for the students	https://sstcollege.edu.in/wp-content/uploads/2022/12/Bridge-gap-between-Industry-and-Academics.pdf




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