



S. S. T. COLLEGE OF ARTS AND COMMERCE

**Syllabus for M. Sc. (I.T.) (Part - II)
(Information Technology)**

Program: Master of Science

(Credit Based Semester and Grading System)

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**Revised syllabus of M.Sc. Information Technology Semester III and IV
 (Based on Credit and grading system)**

Semester III

Course Code	Course Nomenclature	Lectures	Credits	Practical Course	Hours	Credits	Total Credits
PSIT301	Embedded Systems	60	4	PSIT3P1	60	2	6
PSIT302	Information Security Management	60	4	PSIT3P2	60	2	6
Elective 1		60	4	Elective 1	60	2	6
PSIT303a	Virtualization			PSIT3P3a			
PSIT303b	Artificial Neural Networks			PSIT3P3b			
Elective 2		60	4	Elective 2	60	2	6
PSIT304a	Digital Image Processing			PSIT3P4a			
PSIT304b	Ethical Hacking			PSIT3P4b			

Semester IV

Course Code	Course Nomenclature	Lectures	Credits	Practical Course	Hours	Credits	Total Credits
PSIT401	Artificial Intelligence	60	4				4
PSIT402	IT Infrastructure Management	60	4				4
Elective 1		60	4	Elective 1	60	2	6
PSIT403a	Intelligent Systems			PSIT4P3a			
PSIT403b	Real Time Embedded Systems			PSIT4P3b			
PSIT403c	Computer Forensics			PSIT4P3c			
Elective 2		60	4	Elective 2	60	2	6
PSIT404a	Design of Embedded Control Systems			PSIT4P4a			
PSIT404b	Advanced Image Processing			PSIT4P4b			
PSIT404c	Cloud Management			PSIT4P4c			
PSIT405	Project		2	PSIT4P5		2	4

CLASS: M. Sc (Information technology)		Semester - III	
COURSE: Embedded Systems (PSIT301)			
Periods per week 1 Period is 60 minutes	Lecture	4	
	TW/Tutorial/ Practical	4	
		Hours	Marks
Evaluation System	Theory Examination	3	60
	Internal		40
	Practical	--	50

Unit – I	<p>Introduction What is an Embedded System, Embedded System Vs, General Computing System.</p> <p>The Typical Embedded System Core of Embedded System, Memory, Sensors and Actuators, Communication Interface, Embedded Firmware.</p> <p>Characteristic and quality attributes of Embedded System Characteristics of an Embedded System, Quality Attributes of Embedded System.</p> <p>Embedded product development life cycle What is EDLC, Why EDLC? Objectives of EDLC, Different Phases of EDLC.</p>	12 Lectures
Unit- II	<p>Hardware Software Co-design and Program Modelling Fundamental Issues in Hardware Software Co-Design, Computational Models in Embedded Design, Introduction to Unified Modelling Language (UML), Hardware Software Trade-offs.</p> <p>Embedded Hardware design and development Analog Electronic Components, Digital Electronic Components, Electronic design Automation (EDA) Tools, The PCB Layout design.</p> <p>Embedded Firmware design and development Embedded Firmware Design Approaches, Embedded Firmware Development Languages</p> <p>Real Time Operating System(RTOS) Operating System Basics, Types of Operating Systems, Device Drivers, How to choose an RTOS</p>	12 Lectures
Unit-III	<p>Memories and Memory Subsystem Introduction, Classifying Memory, A general Memory Interface, ROM Overview, Static RAM Overview, Dynamic RAM Overview, Chip Organization, A SRAM Design, A DRAM Design, The DRAM Memory Interface, The Memory Map,</p>	12 Lectures

	Memory Subsystem Architecture, Basic Concepts of Caching, Design a cache system, Dynamic Memory Allocation, Testing Memories.	
Unit-IV	Programming Concept and Embedded Programming in C/ C++ and Java Software programming in Assembly Language (ALP) and in High-level Language 'C'., C program Elements: Header and Source Files and Pre-processor Directives, Program Elements: Macros and Functions, Program Elements: Types, Data Structures, Modifiers, Statements, Loops and Pointers, Object-Oriented Programming, Embedded Programming in C++, Embedded Programming in Java.	12 Lectures
Unit -V	Trends in the Embedded Industry Processor trends in Embedded System, Embedded OS Trends, Development Language Trends, Introduction of PIC Family of Microcontrollers, Introduction of ARM Family of Microcontrollers, Introduction of AVR Family of Microcontrollers.	12 Lectures

Books / References

Title	Author/s	Edition	Publisher
Introduction to embedded systems	Shibu K. V	2 nd Edition	Tata McGraw-Hill
Embedded Systems Architecture, Programming and Design	Raj Kamal	2 nd Edition	Tata McGraw-Hill
Embedded Systems: A Contemporary Design Tool.	James K. Peckol	1 st Edition	Wiley Edition

Practicals (PSIT3P1):

1 (Compulsory)	Study of hardware components <ol style="list-style-type: none"> 1. 8051 Microcontroller 2. Resistors (color code, types) 3. Capacitors 4. ADC, DAC 5. Operational Amplifiers 6. Transistors, Diode, Crystal Oscillator 7. Types of Relays 8. Sensors 9. Actuator 10. Types of connectors
2	WAP to blink an LED
3	WAP block transfer of data
4	WAP to serial data interface
5	WAP for the keypad and LCD interface

6	Implement mouse driver program using MSDOS interrupt
7	WAP to implement ADC0808 with 8051 microcontroller
8	WAP to simulate elevator functions
9	WAP to interface stepper motor controller
10	WAP to simulate traffic signals

CLASS: M. Sc (Information technology)		Semester - III	
COURSE: Information Security Management (PSIT302)			
Periods per week 1 Period is 60 minutes	Lecture	4	
	TW/Tutorial/ Practical	4	
		Hours	Marks
Evaluation System	Theory Examination	3	60
	Internal		40
	Practical	--	50

Unit – I	Security Risk Assessment and Management: Introduction to Security Risk Management. Reactive and proactive approaches to risk management. Risk assessment, quantitative and qualitative approaches and asset classification - Security Assurance Approaches: Introduction to OCTAVE and COBIT approaches.	12 Lectures
Unit- II	Security Management of IT Systems: Network security management. Firewalls, IDS and IPS configuration management. Web and wireless security management. General server configuration guidelines and maintenance. Information Security Management Information classification. Access control models, role-based and lattice models. Mandatory and discretionary access controls. Linux and Windows case studies. Technical controls, for authentication and confidentiality. Password management and key management for users. Case study: Kerberos.	12 Lectures
Unit-III	Key Management in Organizations: Public-key Infrastructure. PKI Applications, secure email case study(S/ MIME or PGP). Issues in public-key certificate issue and lifecycle management - Management of IT Security Infrastructure; Computer security log management, malware handling and vulnerability management programs. Specifying and enforcing security policies.	12 Lectures
Unit-IV	Auditing and Business continuity Planning: Introduction to information security audit and principles of audit. Business continuity planning and disaster recovery. Case study: 9/11 tragedy. Backup and recovery techniques for applications and storage.	12 Lectures

Unit -V	Computer forensics: techniques and tools. Audit Tools: NESSUS and NMAP. Information Security Standards and Compliance: Overview of ISO 17799 Standard. Legal and Ethical issues.	12 Lectures
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Books / References

Title	Author/s	Edition	Publisher
IT Security and Risk Management (Main reference)	Slay, J. and Koronios, A.,	2006	Wiley
Incident Response and Computer Forensics.	Chris Prosise and Kevin Mandia,	2003.	McGraw-Hill
Information Systems Security-Security Management, Metrics, Frameworks and Best Practices,	Nina Godbole		Wiley, 2009
Information Security Policies, Procedures, and Standards: Guidelines for Effective Information Security Management (Paperback)		1st edition	Auerbach, 2001

Practicals (PSIT3P2):

1. Working with Sniffers for monitoring network communication (Ethereal)
2. Using open SSL for web server - browser communication
3. Using GNU PGP
4. Performance evaluation of various cryptographic algorithms
5. Using IP TABLES on Linux and setting the filtering rules
6. Configuring S/MIME for e-mail communication
7. Understanding the buffer overflow and format string attacks
8. Using NMAP for ports monitoring
9. Implementation of proxy based security protocols in C or C++ with features like confidentiality, integrity and authentication
10. Socket programming
11. Exposure to Client Server concept using TCP/IP, blowfish, Pretty Good Privacy.

CLASS: M. Sc. (Information technology)		Semester - III	
COURSE: Virtualization (PSIT303a) Elective 1			
Periods per week 1 Period is 60 minutes	Lecture	4	
	TW/Tutorial/ Practical	4	
		Hours	Marks
Evaluation System	Theory Examination	3	60
	Internal		40
	Practical	--	50

Unit – I	<p>OVERVIEW OF VIRTUALIZATION</p> <p>Basics of Virtualization - Virtualization Types – Desktop Virtualization – NetworkVirtualization – Server and Machine Virtualization – Storage Virtualization – System-level or Operating Virtualization – Application Virtualization-Virtualization Advantages – Virtual Machine Basics – Taxonomy of Virtual machines - Process Virtual Machines – System Virtual Machines – Hypervisor - Key Concepts</p>	12 Lectures
Unit- II	<p>SERVER CONSOLIDATION</p> <p>Hardware Virtualization – Virtual Hardware Overview - Sever Virtualization – Physicaland Logical Partitioning - Types of Server Virtualization – Business cases for SeverVirtualization – Uses of Virtual server Consolidation – Planning for Development –Selecting server Virtualization Platform</p>	12 Lectures
Unit-III	<p>NETWORK VIRTUALIZATION</p> <p>Design of Scalable Enterprise Networks - Virtualizing the Campus WAN Design – WAN Architecture - WAN Virtualization - Virtual Enterprise Transport Virtualization–VLANs and Scalability - Theory Network Device Virtualization Layer 2 - VLANs Layer 3 VRF</p> <p>Instances Layer 2 - VFIs Virtual Firewall Contexts Network Device Virtualization - Data-Path Virtualization Layer 2: 802.1q - Trunking Generic Routing Encapsulation - IPsecL2TPv3 Label</p>	12 Lectures

	Switched Paths - Control-Plane Virtualization–Routing Protocols-VRF - Aware Routing Multi-Topology Routing.	
Unit-IV	<p>VIRTUALIZING STORAGE</p> <p>SCSI- Speaking SCSI- Using SCSI buses – Fiber Channel – Fiber Channel Cables –Fiber Channel Hardware Devices – iSCSI Architecture – Securing iSCSI – SAN backup and recovery techniques – RAID – SNIA Shared Storage Model – Classical Storage Model – SNIA Shared Storage Model – Host based Architecture – Storage based architecture – Network based Architecture – Fault tolerance to SAN – Performing Backups – Virtual tape libraries.</p>	12 Lectures
Unit -V	<p>Blades and Virtualization — Building Blocks for Next-Generation Data Centers, Evolution of Computing Technology — Setting the Stage, Evolution of Blade and Virtualization Technologies, Blade Architecture, Assessing Needs — Blade System Hardware Considerations</p>	12 Lectures

Books / References

Title	Author/s	Edition	Publisher
Mastering_VMware_vSphere_5.5			Sybex Publication
Configuring Windows Server Virtualization			Microsoft Press
Citrix.XenServer.6.0.Administration.Essential.Guide		Feb.2007	Packtpub.
Blade.Servers.and.Virtualization.			Wiley.
Virtualization:A Beginner's Guide			
Professional Xen Virtualization	William von Hagen	January, 2008.	Wrox Publications
Virtualization: From the Desktop to the Enterprise	Chris Wolf , Erick M. Halter	2005.	APress
VMware and Microsoft Platform in the Virtual Data Center		2006	Auerbach
Network virtualization	. Kumar Reddy, Victor Moreno	July, 2006	Cisco Press

PSIT3P3a:Practicals

1. Implement vmwareESXi for server virtualization
2. Implement XEN for server virtualization
3. Implement Hyper-V server virtualization
4. Manage vmwareESXi with vCentre server
5. Manage xen server Xen center
6. Understanding blade server with cisco UCS/HP eva simulator
7. Implement vlan concept with L2/L3 switches/nexus virtual switching
8. Simulating SAN with navisphere/netapps

CLASS: M. Sc. (Information technology)		Semester - III	
COURSE: Artificial Neural Networks(PSIT303b) Elective 1			
Periods per week 1 Period is 60 minutes	Lecture	4	
	TW/Tutorial/ Practical	4	
		Hours	Marks
Evaluation System	Theory Examination	3	60
	Internal		40
	Practical	--	50

Unit – I	The Brain Metaphor, Basics of Neuroscience, Artificial Neurons, Neural Networks and Architectures	12 Lectures
Unit- II	Geometry of Binary Threshold Neurons and Their Networks , Supervised Learning I: Perceptrons and LMS, Supervised Learning II: Backpropagation and Beyond	12 Lectures
Unit-III	Neural Networks: A Statistical Pattern Recognition Perspective , Statistical Learning Theory, Support Vector Machines and Radial Basis Function Networks	12 Lectures
Unit-IV	Dynamical Systems Review, Attractor Neural Networks, Adaptive Resonance Theory	12 Lectures
Unit -V	Towards the Self-organizing Feature Map, Fuzzy Sets and Fuzzy Systems , Evolutionary Algorithms	12 Lectures

Books / References

Title	Author/s	Edition	Publisher
Neural Networks, A Classroom Approach	Satish Kumar	2 nd Edition	McGraw Hill
Artificial Neural Networks	Robert Schalkoff		McGraw Hill
Introduction to Neural Networks using MATLAB	S Sivanandam,SSumathi		McGraw Hill

PracticalsPSIT3P3b:

1.	Show the functioning of Artificial Neural Networks
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	(Implement all the Hidden Layer Functions)
2.	Demonstrate that non separable two input perceptron cannot be classified using $P = [-0.8 \ -0.8 \ 0.3 \ 1.0 \ 0.7; \ -0.8 \ 0.8 \ -0.4 \ -1.0 \ -0.7]$; and Target $T = [1 \ 0 \ 1 \ 0 \ 1]$
3.	Use perceptron learning rule to find final weights of a neural network using fixed input vectors and a fixed target vector.
4.	Prediction using neural network.
5.	Implement Radial Basis Function.
6.	Implement Least Mean Square Algorithm.
7.	Implement Support Vector Machine Algorithm.
8.	Create and train a feed forward back propagation network with a supplied Input P and Target T.
9.	Design a Hopfield network consisting of two neurons with two stable equilibrium points.
10.	Perform defuzzification using the following methods <ul style="list-style-type: none"> • Centroid • Bisector • Middle of Maximum • Smallest of Maximum • Largest of Maximum
All Practicals can be done using R / MATLAB.	

CLASS: M. Sc. (Information technology)		Semester - III	
COURSE: Digital Image Processing(PSIT304a) Elective 2			
Periods per week 1 Period is 60 minutes	Lecture	4	
	TW/Tutorial/ Practical	4	
		Hours	Marks
Evaluation System	Theory Examination	3	60
	Internal		40
	Practical	--	50
U nit – I	Introduction to image processing , Example of fields that uses image processing, Steps of image processing, Components, Applications, Image sensors and image formats Visual Preliminaries Brightness adaptation and contrast, Acuity and contour, Texture and pattern discrimination, Shape detection and recognition, perception of colour, Computational model of perceptual processing, Image sampling and quantization, Basic relationships between pixels		12 Lectures
Unit- II	Intensity transformations Introduction, Some basic intensity transformation functions, Histogram equalization, local histogram processing, Using histogram statistics for image enhancement, Spatial filtering		12 Lectures

	Fundamentals of spatial filtering, Smoothing and Sharpening spatial filters, Combining spatial enhancement methods, Using fuzzy techniques for intensity transformations and spatial filtering	
Unit-III	Colour image processing Colour fundamentals, Colour models, Pseudocolour image processing, Basic of full-colour image processing, Colour transformations, Smoothing and Sharpening, Image segmentation bases on colour, Noise in colour images, Colour image compression Image Compression Fundamentals, Some basic methods, Digital image watermarking, Full motion video compression	12 Lectures
Unit-IV	Morphological Image Processing Introduction, Erosion and Dilation, Opening and Closing, The Hit-or-Miss transformation, Some basic morphological algorithms, Gray scale morphology Segmentation Fundamentals, Point, Line, and Edge detection, Thresholding, Region based segmentation, Segmentation using morphological watersheds, The use of motion in segmentation- Spatial techniques.	12 Lectures
Unit –V	Representation and Description Representation, Boundary Descriptors, Regional Descriptors, Use of Principal Components for Description, Relational Descriptors Object Recognition Patterns and pattern classes, Recognition based on decision theoretic methods, Structural methods	12 Lectures

Books / References

Title	Author/s	Edition	Publisher
Digital Image Processing	Gonzalez and Woods	3 rd Edition	Pearson Education
Digital Image Processing and Analysis	Bhabatosh Chanda, Dwijesh Dutta Majumder	2 nd Edition	PHI
Fundamentals of Digital Image Processing	Anil K. Jain	1 st Edition	PHI

Practicals PSIT3P4a:

Note:

1. All the practical can be done in C, C++, Java or Matlab, R
2. The use of built-in functions in image processing toolbox in Matlab except the following is not allowed.
Imshow, Imread, Imdilate, Imerode
3. The use of all other built-in functions for matrix operations and mathematical operations are allowed.
4. Use grey level and color images or image matrices as input to all the programs.

1		WAP to study the effects of reducing the quantization values and spatial resolution
2		Image enhancement
	A	Thresholding

	B	Contrast adjustment
	C	Brightness adjustment
	D	Gray level slicing
3		Basic Transformations
	A	Log transformation
	B	Power law transformation
	C	Negation
4		<p>Different Filters (LPF,HPF, Laplacian, LOG etc.) To generate mask for LOG use the following formula.</p> $h_g(n_1, n_2) = e^{-(n_1^2 + n_2^2) / (2\sigma^2)}$ $h(n_1, n_2) = \frac{(n_1^2 + n_2^2 - 2\sigma^2)h_g(n_1, n_2)}{2\pi\sigma^6 \sum_{n_1} \sum_{n_2} h_g}$
	A	Write a program to apply a mask on the image.
		<ol style="list-style-type: none"> a. Accept the size of mask from the user. b. Check whether the mask is of odd size. c. The program should work for any high pass and low pass mask. d. Check the sum of all the elements of the mask. For low pass filter the sum should be one and zero for high pass filter. e. Compare the output for different size of masks.
5		a. Write a program to plot a Histogram.
		b. Write a program to apply Histogram equalization.
6		<p>Write a program to apply Gaussian filter on an image.</p> <ol style="list-style-type: none"> a. Write a code to generate a Gaussian mask and then apply the mask on the image. b. Accept the size of mask and the sigma value from the user to generate a mask. c. Use the following formula to generate Gaussian mask. $h_g(n_1, n_2) = e^{-(n_1^2 + n_2^2) / (2\sigma^2)}$ $h(n_1, n_2) = \frac{h_g(n_1, n_2)}{\sum_{n_1} \sum_{n_2} h_g}$
7		<ol style="list-style-type: none"> d. Apply following morphological operations on the image: <ol style="list-style-type: none"> a. Opening b. Closing c. Morphological gradient d. Top-hat transformation <p>2. Write a program for boundary detection.</p>

8	1.WAP to show RGB planes 2. WAP to convert a. RGB to NTSC b. RGB to YCbCr c. RGB to CMY d. RGB to HIS
9	WAP to achieve Pseudo coloring

CLASS: M. Sc. (Information technology)		Semester – III	
COURSE: Ethical Hacking (PSIT304b) Elective 2			
Periods per week 1 Period is 60 minutes	Lecture	4	
	TW/Tutorial/ Practical	4	
		Hours	Marks
Evaluation System	Theory Examination	3	60
	Internal		40
	Practical	--	50

Unit-I	Introduction to Ethical Hacking, Footprinting and Reconnaissance, Scanning Networks, Enumeration	12 Lectures
Unit-II	System Hacking, Trojans and Backdoors, Viruses and Worms, Sniffing	12 Lectures
Unit-III	Social Engineering, Denial of Service, Session Hijacking, Hacking Webservers	12 Lectures
Unit-IV	Hacking Web Applications, SQL Injection, Hacking Wireless Networks, Hacking Mobile Platforms	12 Lectures
Unit-V	Evading IDS, Firewalls and Honeypots, Buffer Overflows, Cryptography, Penetration Testing	12 Lectures

Books / References

Title	Author/s	Edition	Publisher
Ethical Hacking Review Guide	Kimberly Graves		Wiley Publishing
Ethical Hacking	AnkitFadia	2 nd Edition	Macmillan India Ltd, 2006
Insider Computer Fraud	Kenneth C.Brancik	2008	Auerbach Publications

			Taylor & Francis Group,

PSIT3P4b: Practicals

1. Using the tools for whois, traceroute, email tracking, google hacking.
2. Using the tools for scanning network, IP fragmentation, war dialing countermeasures, SSL Proxy, Censorship circumvention.
3. Using NETBIOS Enumeration tool, SNMP Enumeration tool, LINUX/UNIX.enumeration tools, NTP Enumeration tool, DNS analyzing and enumeration tool.
4. Using System Hacking tools.
5. Study of backdoors and Trojan tools
6. Study of sniffing tools
7. Study of Denial of Service attack tools
8. Study of Hijacking tools
9. Study of webserver attack tools.
10. Study of SQL injection and Web server tools
11. Study of wireless hacking tools
12. Using cryptanalysis tool.
13. Study of different security tools.

CLASS: M. Sc. (Information technology)		Semester - IV	
COURSE: Artificial Intelligence (PSIT401)			
Periods per week 1 Period is 60 minutes	Lecture	4	
	TW/Tutorial/ Practical	4	
		Hours	Marks
Evaluation System	Theory Examination	3	60
	Internal		40
	Practical	--	50
Unit – I	<p>Introduction: AI, Components of AI, History of AI, Salient Points, Knowledge and Knowledge Based Systems, AI in Future, Applications.</p> <p>Logic and Computation: Classical Concepts, Computational Logic, FOL, Symbol Tableau, Resolution, Unification, Predicate Calculus in Problem Solving, Model Logic, Temporal Logic.</p> <p>Heuristic Search: Search-Based Problems, Informed Search, Water Jug Problem, TSP, Branch and Bound Method, TSP Algorithm. [Reference I]</p>		12 Lectures
Unit- II	<p>Game Playing: AND/OR Graph, Minimax Problem, Alpha-Beta Search, Puzzle Solving, AI versus Control Robot.</p> <p>Knowledge Representation: Structure of an RBS, Merit, Demerit and Applicability of RBS, Semantic Nets, Frames, Conceptual Graphs, Conceptual Dependency, Scripts.</p> <p>Automated Reasoning: Default Logic, Problem for Default Reasoning, Closed World Assumption, Predicate Completion, Circumscription, Default Reasoning, Model Based Reasoning, Case Based Reasoning, Reasoning Models, Multimodels, Multimodal Reasoning.</p> <p>[Reference I]</p>		12 Lectures
Unit-III	<p>Probabilistic Reasoning: Bayes Theorem, Bayesian Network, Dempster and Shafer Theory of Evidence, Confidence Factor, Probabilistic Logic.</p> <p>Knowledge Acquisition: Knowledge Acquisition process, Automatic Knowledge Acquisition, Machine Learning, Induction, Analogical Reasoning, Explanation-Based Learning, Inductive Learning, Knowledge Acquisition Tools.</p> <p>[Reference I]</p>		12 Lectures
Unit-IV	<p>Planning: Necessity of planning, Planning Agents, Planning generating schemes, Non-hierarchical planning, Hierarchical planning, Script-based</p>		12 Lectures

	<p>planning, Opportunistic planning, Algorithm for planning, planning representation with STRIPS an example.</p> <p>Constraint Satisfaction Problem: Constraints and Satisfiability, Basic search strategies for solving CSP, Representation of CSP problem, Examples of constraint satisfaction problem.</p> <p>[Reference II]</p>	
Unit –V	<p>Knowledge-Based Systems: Structure of an Expert System, Expert Systems in different Areas, Expert System Shells, Comparison of Expert Systems, Comparative View, Ingredients of Knowledge-Based Systems, Web-based Expert Systems. [Reference I]</p> <p>Prolog: Prolog programming features, Syntax, Syntax of Rules, LIST, Structure, Some Solutions using TURBO PROLOG. [Reference II]</p>	12 Lectures

Books / References

Title	Author/s	Edition	Publisher
Artificial Intelligence	R. B. Mishra	EEE	PHI
Artificial Intelligence & Soft Computing for Beginners	Anandita Das Bhattacharjee		SPD
Artificial Intelligence	E.Rich and K.Knight	2002	TMH
Artificial Intelligence: A Modern Approach	S.Russel, P.Norvig	2002	Pearson Education

CLASS: M. Sc. (Information technology)		Semester – IV	
COURSE: IT Infrastructure Management(PSIT402)			
Periods per week 1 Period is 60 minutes	Lecture	4	
	TW/Tutorial/ Practical	4	
		Hours	Marks
Evaluation System	Theory Examination	3	60
	Internal		40
	Practical	--	50
Unit – I	<p>Introduction: The four perspectives (attributes) of IT service management, benefits of IT service management, business and IT alignment, What is ITIL?, What are services?, Service Management as a practice, The concept of Good Practice, Concept of a Service, Concept of Service Management, Functions and Processes, The process model and the characteristics of processes.</p> <p>The Service Lifecycle: Mapping the Concepts of ITIL to the Service Lifecycle, How does the Service Lifecycle work?</p> <p>Service Strategy: Objectives, Creating Service Value, Service Packages and Service Level Packages, Service Strategy Processes, Service Portfolio Management, Financial Management, Demand Management, Service Strategy Summary,</p>	12 Lectures	

	Interfaces with the Service Design Phase, Interfaces with the Service Transition Phase, Interfaces with the Service Operation Phase, Interfaces with the Continual Service Improvement Phase, Service Strategy Service Scenario, Overall Service Strategy, Service Portfolio Management Considerations, Financial Management Considerations	
Unit- II	Service Design: Objectives, Major Concepts, Five Major Aspects of Service Design, Service Design Packages, Service Design Processes, Service Level Management, Supplier Management, Service Catalogue Management, Capacity Management, Availability Management, IT Service Continuity Management, Information Security Management, Service Design Scenario, Service Level Management Considerations, Capacity Management Considerations, Availability Management Considerations, Information Security Management Considerations, Service Catalogue Management Considerations, ITSCM Considerations, Supplier Management Considerations	12 Lectures
Unit-III	Service Transition: Objectives, Service Transition Processes, Knowledge Management, Service Asset and Configuration Management, Change Management, Release and Deployment Management, Service Validation and Testing, Service Transition Summary, Service Transition Scenario, Knowledge Management Considerations, Service Asset and Configuration Management Considerations, Change Management Considerations, Release and Deployment Management Considerations, Service Validation and Testing Considerations	12 Lectures
Unit-IV	Service Operation: Objectives, Major Concepts, Service Operation Functions, The Service Desk, Technical Management, IT Operations Management, Application Management, Service Operation Processes, Event Management, Incident Management, Problem Management, Request Fulfillment, Access Management, Service Operation Summary, Service Operation Scenario, Functions, Processes	12 Lectures
Unit –V	Continual Service Improvement: Objectives, Major Concepts Continual Service Improvement Processes, Service Level Management, Service Measurement and Reporting , CSI (7 Step) Improvement Process, Continual Service Improvement Summary, Continual Service Improvement Scenario, Service Level Management Service Measurement and Reporting, CSI Process	12 Lectures

Books / References

Title	Author/s	Edition	Publisher
ITIL V3 Foundation Complete Certification Kit			
Foundations of IT Service	Brady Orand	2 nd	

Management - The Unofficial ITIL® v3 Foundations Course		Edition	
ITILv3 Foundation Exam, The Study Guide	Arjen de Jong Axel Kolthof Mike Pieper Ruby Tjassing Annelies van der Veen Tieneke Verheijen		Van Harren

CLASS: M. Sc. (Information technology)		Semester – IV	
COURSE: Intelligent Systems(PSIT403a)			
Periods per week 1 Period is 60 minutes	Lecture	4	
	TW/Tutorial/ Practical	4	
		Hours	Marks
Evaluation System	Theory Examination	3	60
	Internal		40
	Practical	--	50

Unit – I	Intelligent Agents: Agents and Environments, Good Behaviour: The Concept of Rationality, The Nature of Environments, Structure of Agents Problem Solving by searching: Problem-Solving Agents Example Problems, Searching for Solutions, Uninformed Search Strategies, Informed Search and exploration: Informed (Heuristic) Search Strategies, Heuristic Functions, Local Search Algorithms and Optimization Problems, Local Search in Continuous Spaces, Searching with Nondeterministic Actions, Searching with Partial Observations, Online Search Agents and Unknown Environments	12 Lectures
Unit- II	Games: Optimal Decisions in Games, Alpha—Beta Pruning, Imperfect Real-Time Decisions, Stochastic Games, Partially Observable Games, State-of-the-Art Game Programs Constraint Satisfaction, Constraint Propagation: Inference in CSPs, Backtracking Search for CSPs, Local Search for CSPs, The Structure of Problems Logical Agents: Knowledge-Based Agents, The Wumpus World, Logic, Propositional Logic, Propositional Theorem Proving, Effective Propositional Model Checking, Agents Based on Propositional Logic First-Order Logic: Representation Revisited, Syntax and Semantics of First-Order Logic, Using First-Order Logic, Knowledge Engineering in First-Order Logic, Inference in First-	12 Lectures

	Order Logic, Propositional vs. First-Order Inference, Unification and Lifting, Forward Chaining, Backward Chaining, Resolution,	
Unit-III	<p>Planning: Classical Planning, Algorithms for Planning as State-Space Search, Planning Graphs, Other Classical Planning Approaches, Hierarchical Planning, Planning and Acting in Nondeterministic Domains, Multiagent Planning</p> <p>Uncertain Knowledge and Reasoning: Acting under Uncertainty, Basic Probability Notation, Inference Using Full Joint Distributions, Independence, Bayes' Rule and Its Use, The Wumpus World Revisited,</p> <p>Probabilistic Reasoning: Representing Knowledge in an Uncertain Domain, The Semantics of Bayesian Networks, Efficient Representation of Conditional Distributions, Exact Inference in Bayesian Networks, Approximate Inference in Bayesian Networks, Relational and First-Order Probability Models, Approaches to Uncertain Reasoning,</p> <p>Probabilistic reasoning over time: Inference in Temporal Models, Hidden Markov Models, Kalman Filters, Dynamic Bayesian Networks, Keeping Track of Many Objects</p>	12 Lectures
Unit-IV	<p>Simple Decision Making: Combining Beliefs and Desires under Uncertainty, The Basis of Utility Theory, Utility functions, Multiattribute Utility Functions, Decision Networks,</p> <p>Complex Decision Making: Sequential Decision Problems, Value Iteration, Policy Iteration, Partially Observable MDPs, Decisions with Multiple Agents: Game Theory</p> <p>Knowledge in Learning: Review of Forms and types of Learning, Logical Formulation of Learning, Knowledge in Learning, Explanation-Based Learning, Learning Using Relevance Information, Inductive Logic Programming,</p>	12 Lectures
Unit –V	<p>Statistical and Reinforced Learning: Statistical Learning, Learning with Complete Data, Learning with Hidden Variables: The EM Algorithm, Reinforcement Learning, Passive Reinforcement Learning, Active Reinforcement Learning, Generalization in Reinforcement Learning, Applications of Reinforcement Learning</p> <p>Natural Language Processing: Language Models, Text Classification, Information Retrieval, Information Extraction.</p> <p>Robotics: Introduction, Robot Hardware, Robotic Perception, Planning to Move, Planning Uncertain Movements, Moving, Robotic Software Architectures, Applications.</p>	12 Lectures

Books / References

Title	Author/s	Edition	Publisher
Artificial Intelligence: A Modern Approach	Staurt Russell, Peter Norvig	3 rd Edition	Pearson Education
Artificial Intelligence: Structures and Strategies for Complex Problem	George F.Luger		Pearson Education

Solving			
Artificial Intelligence	Patrick Winston		Pearson Education

Practicals (PSIT4P3a):

1.	Write a program using C/C++/Java for implementing the Depth First Search Algorithm. And also write the algorithm for the same.
2.	Write a program using C/C++/Java for implementing the Breadth First Search Algorithm.
3.	Apply domain specific heuristic to generate possible solution for the AI problems using. i. Greedy Best First Search.
4.	Implement the mechanism A* algorithm.
5.	Implement Recursive Breadth First Search.
6.	Generate succession nodes and check possibility of finding solutions of the specified problems using: i. Steepest Ascent Hill Climbing ii. Simulated Annealing
7.	Optimize the search strategy for the suggested problems using: i. Mini-max algorithm. ii. Alpha Beta Pruning.
8.	Find a solution to map-coloring as a constraint satisfaction problem using: Forward checking.
9.	Show the Implementation of Bayesian Network Classification.
10.	Show the application of Hidden Markov Model.
All Practicals can be done using C++/ R / MATLAB.	

CLASS: M. Sc. (Information technology)		Semester – IV	
COURSE: Real-time Embedded Systems (PSIT403b)			
Periods per week 1 Period is 60 minutes	Lecture	4	
	TW/Tutorial/ Practical	4	
		Hours	Marks
Evaluation System	Theory Examination	3	60
	Internal		40
	Practical	--	50

Unit – I	<p>Introduction- What is Real Time System, Application of real time system, A Basic Model of Real time system, Characteristics of Real Time System, Safety and Reliability, Types of Real Time Task, Timing Constraints, Modeling Timing Constraints.</p> <p>Embedded Operating Systems Fundamental Components, Example: Simple Little Operating System</p> <p>Caches</p>	12 Lectures
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	The Memory Hierarchy and Cache Memory, Cache Architecture, Cache Policy	
Unit- II	<p>Exception and Interrupt Handling Exception Handling, Interrupts, Interrupt Handling Schemes</p> <p>Firmware Firmware and Bootloader, Example: Sandstone</p> <p>Memory Management Moving from an MPU to an MMU, How Virtual Memory Works, Details of the ARM MMU, Page Tables, The Translation Lookaside Buffer, Domains and Memory Access Permission, The Caches and Write Buffer.</p>	12 Lectures
Unit-III	<p>Real Time Task Scheduling Types of real time task and their characteristics, Task Scheduling, Clock driven scheduling, Hybrid Schedulers, Event Driven Scheduling, Earliest Deadline first scheduling, Rate Monotonic Algorithm.</p> <p>Handling Resource Sharing and Dependencies Resource sharing among real time task, Priority Inversion, Priority inheritance protocol, Highest locker protocol, priority ceiling protocol, Different types of priority inversion Under PCP, Important features of PCP, Resource sharing Protocol, Handling Task Dependencies.</p>	12 Lectures
Unit-IV	<p>Real Time Communication Basic Concept, Real Time Communication in Lan, Soft/Hard Real Time communication in a Lan, Bounded Access Protocol for Lans, Performance comparison, Real time communication over Packet Switched networks, QoS framework, Routing, Resource reservation, Rate Control, QoS Model-Integrated services and Differentiated Services.</p>	12 Lectures
Unit –V	<p>Real Time Databases Concept and Example of real time databases, Real time databases application design issues, Characteristics of temporal data, Concurrency control in real-time databases. Case study on commercial real time databases.</p>	12 Lectures

Books / References

Title	Author/s	Edition	Publisher
Real-Time Systems: Theory and Practice.	Rajib Mall	First	Pearson Publication
ARM system developer's guide: designing and optimizing system. (Ch-8,Ch-9,Ch-12, Ch-14)	software/Andrew N. Sloss, Dominic Symes, Chris Wright.	First	Elsevier Publication

Embedded Systems Design	S. Heath	Second Edition	Newnes Publication
Real-Time Systems: Theory and Practice.	Rajib Mall	First	Pearson Publication

Practicals (PSIT4P3b):

- 1) Schedule a task periodically; after 5 min xyz task has to perform (Hint JITTER).
- 2) Schedule a task non periodically; no specific time stamp is set for any task.
- 3) Shared resources management using SEMAPHORE.
- 4) Shared resources management using MUTEX.
- 5) Implement scheduling algorithm FIFO.
- 6) Implement scheduling algorithm ROUND ROBIN.
- 7) Implement scheduling algorithm RATE MONOTONIC.
- 8) Implement Inter process communication (IPC) using NAMED PIPES.
- 9) IPC using simple PIPES.
- 10) IPC using MAIL BOXES.
- 11) Using Client Socket & Server Socket (UDP/TCP) maintain data received from client node.
- 12) Small demonstration of Kernel Level & User Level Communications

CLASS: M. Sc. (Information technology)		Semester – IV	
COURSE: Computer Forensics (PSIT403c)			
Periods per week 1 Period is 60 minutes	Lecture	4	
	TW/Tutorial/ Practical	4	
		Hours	Marks
Evaluation System	Theory Examination	3	60
	Internal		40
	Practical	--	50

Unit – I	Computer Forensics and Investigation Processes, Understanding Computing Investigations, The Investigator's Office and Laboratory, Data Acquisitions.	12 Lectures
Unit- II	Processing Crime and Incident Scenes, Working with Windows and DOS Systems, Current Computer Forensics Tools.	12 Lectures
Unit-III	Macintosh and Linux Boot Processes and File Systems, Computer Forensics Analysis, Recovering Graphics Files.	12 Lectures
Unit-IV	Virtual Machines, Network Forensics, and Live Acquisitions, E-mail Investigations, Cell Phone and Mobile Device Forensics	12 Lectures
Unit –V	Report Writing for High-Tech Investigations,	12

Expert Testimony in High-Tech Investigations, Ethics and High-Tech Investigations.	Lectures
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Books / References

Title	Author/s	Edition	Publisher
Guide to Computer Forensics and Investigations	Bell Nelson, Amelia Phillips, Christopher Stuart	4 th Edition	Cengage Learning
Computer Forensics A Pocket Guide	Nathan Clarke		I.T G. vernance Publishing
1., Computer Forensics: Computer Crime Scene Investigation	John R. Vacca	2nd Edition,	Charles River Media

Practicals (PSIT4P3c):

1. File System Analysis using The Sleuth Kit
2. Using Windows forensics tools
3. Using Data acquisition tools
4. Using file recovery tools
5. Using Forensic Toolkit (FTK)
6. Forensic Investigation using EnCase
7. Using Steganography tools
8. Using Password Cracking tools
9. Using Log Capturing and Analysis tools
10. Using Traffic capturing and Analysis tools
11. Using Wireless forensics tools
12. Using Web attack detection tools
13. Using Email forensics tools
14. Using Mobile Forensics software tools
15. Writing report using FTK

CLASS: M. Sc. (Information technology)		Semester – IV	
COURSE: Design of Embedded Control Systems(PSIT404a)			
Periods per week 1 Period is 60 minutes	Lecture	4	
	TW/Tutorial/ Practical	4	
		Hours	Marks
Evaluation System	Theory Examination	3	60
	Internal		40
	Practical	--	50

Unit – I	Introduction to microcontrollers Microprocessors and microcontrollers, History, Embedded vs external memory devices, 8-bit and 16-bit microcontrollers, RISC	12 Lectures
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	and CISC processors, Harvard and Von Neumann architectures, Commercial microcontroller devices. Industrial applications. Design with Atmel microcontrollers Architecture overview of Atmel 89C51, Pin description of 89C51, Using flash memory devices Atmel 89CXX, Power saving options.	
Unit- II	PIC Microcontrollers Overview, PIC16C6X/7X, Reset actions, Oscillators, Memory organization, PIC16C6X/7X instructions, Addressing modes, I/O ports, Interrupts PIC16C61/71, PIC16C61/71 timers, PIC16C 71 ADC, PIC16F8XX Flash microcontrollers Introduction, pin diagram, status registers, options_reg registers, power control registers, PIC16F8 program memory, PIC16F8 data memory, Data EEPROM, Flash program EEPROM, Interrupts PIC16F877, I/O ports, Timers More about PIC microcontrollers Introduction, Capture/compare/PWM modules in PIC16F877, Master synchronous serial port (MSSP) module, USART, ADC	12 Lectures
Unit- III	ARM Embedded Systems The RISC Design Philosophy, The ARM Design Philosophy, Embedded System Hardware, Embedded System Software, ARM Processor Fundamentals Registers, Current Program Status Register, Pipeline, Exceptions, Interrupts, and the Vector Table, Core Extensions, Architecture Revisions, ARM Processor Families	12 Lectures
Unit- IV	Introduction to the ARM Instruction Set Data Processing Instructions, Branch Instructions, Load-Store Instructions, Software Interrupt Instruction, Program Status Register Instructions, Loading Constants, ARMv5E Extensions, Conditional Execution Introduction to the Thumb Instruction Set Thumb Register Usage, ARM-Thumb Interworking, Other Branch Instructions, Data Processing Instructions, Single-Register Load-Store Instructions, Multiple-Register Load-Store Instructions, Stack Instructions, Software Interrupt Instruction.	12 Lectures
Unit - V	Writing and Optimizing ARM Assembly Code Writing Assembly Code, Profiling and Cycle Counting, Instruction Scheduling, Register Allocation, Conditional Execution, Looping Constructs, Bit Manipulation, Efficient Switches, Handling Unaligned Data	12 Lectures

Books / References

Title	Author/s	Edition	Publisher
Microcontrollers theory and applications (UnitI and II)	Ajay Deshmukh	First	Tata McGraw-

			Hill
ARM system developer's guide: designing and optimizing system. (Unit III to V)	Andrew N. Sloss, Dominic Symes, Chris Wright.	First	Elsevier Publication

Practicals (PSIT4P4a):

1. Interfacing of LED, relay, Push Button
2. Sending and Receive Data Serially to/from PC.
3. Interfacing Wireless Module using ASK and FSK
4. Interfacing PC Keyboard.
5. Interfacing with EEPROM using I2C BUS.
6. Using a Watchdog Timer.
7. Using an External RTC.
8. Design a 4 bit binary counter.
9. DC Motor Control using PWM module.
10. Interfacing of temperature sensor.
11. Interfacing a 7 segment display.
12. Scrolling text message on LED dot matrix display

COURSE: Advanced Image Processing(PSIT404b)			
Periods per week 1 Period is 60 minutes	Lecture	4	
	TW/Tutorial/ Practical	4	
		Hours	Marks
Evaluation System	Theory Examination	3	60
	Internal		40
	Practical	--	50

Unit – I	<p>Enhancement in Frequency domain Introduction, 2-D Discrete Fourier Transform, Properties of Fourier transform, Basic filtering in the frequency domain, Smoothing and Sharpening filters, FFT algorithm. Discrete cosine transform (DCT), KL (PCT) transform, HAAR, Basics of wavelets.</p> <p>Remote Sensing Introduction (Passive and Active sensing), Electromagnetic remote sensing process, Physics of radiant energy, Energy source and its characteristics, Atmospheric interactions with electromagnetic radiation, Energy interaction with Earth’s surface materials.</p>	12 Lectures
Unit- II	<p>Microwave Remote Sensing Introduction, The Radar principle, Factors affecting microwave measurements, Radar wavebands, Side looking airborne (SLAR) systems, Synthetic Aperture Radar (SAR), Polarimetric SAR (PolSAR), Interaction between microwaves and Earth’s surface, Interpreting SAR images, Geometric characteristics.</p> <p>Remotes Sensing Platforms and Sensors Introduction, Satellite system parameters, Spatial Resolution, Spectral Resolution, Radiometric Resolution, Temporal resolution, Imaging sensor systems (thermal, multispectral and microwave imaging), Earth resources satellites, Meteorological satellites, Satellites carrying microwave sensors, OCEASAT-1, IKONOS, Latest trends in remote sensing platforms and sensors (weather, land observation and marine satellites).</p>	12 Lectures
Unit-III	<p>Image Analysis Introduction, Visual interpretation, Elements of visual interpretation, Digital processing, Pre-processing, Enhancement, Transformations, Classification, Integration, Classification accuracy assessment.</p> <p>Applications Introduction, Agriculture, Forestry, Geology, Hydrology, Sea Ice, Land cover, Mapping, Oceans and Costal.</p>	12 Lectures
Unit-IV	<p>Medical Image Processing Various modalities of medical imaging, Breast cancer imaging, Mammographic imaging, Ultrasound imaging,</p>	12 Lectures

	Magnetic resonance imaging (MRI), Breast thermograph imaging, Problems with medical images. Image enhancement, Spatial domain methods, Frequency domain methods, Other modalities of medical imaging, Radiography, Positron emission tomography (PET), Computed tomography angiography (CTA), Echocardiogram.	
Unit –V	Feature Extraction and Statistical Measurement Selection of features, Shape related features, Shape representation, Bounding box, Shape matrix, Moments of region and shape, Co-occurrence matrix, Principle feature analysis (PFA), Fourier descriptors, Snake boundary detection, Snake algorithm, Texture analysis, Texture features, Feature extraction using discrete Fourier transform, wavelet transform, Gabor filters for texture analysis, Breast tissue detection, Analysis of tissue structure.	12 Lectures

Books / References

Title	Author/s	Edition	Publisher
Text Book of Remote Sensing and Geographical Information Systems	M. Anji Reddy	4 th Edition	BS publication
Remote Sensing and Image Interpretation	Lillesand, T.M. and Kiefer, R.W.	6 th edition.	John Wiley and Sons Inc.
Medical Image Processing Concepts and Applications	Sinha, G.R., Patel, BhagwatiCharan		PHI
Digital Image Processing	Gonzalez and Woods	3 rd Edition	Pearson
Digital Image Processing and Analysis	BhabatoshChanda, Dwijesh Dutta Majumder	2 nd Edition	PHI

Practicals(PSIT4P4b):

Note:

1. All the practical can be done in C, C++, Java or Matlab, PolSARPro, Nest, ImageJ, R and ENVI
2. Satellite images can be downloaded from
 - a. <http://bhuvan3.nrsc.gov.in/bhuvan/bhuvannew/bhuvan2d.php>
 - b. http://landsat.usgs.gov/Landsat_Search_and_Download.php
 - c. <http://uavsar.jpl.nasa.gov/>
 - d. <http://airsar.jpl.nasa.gov/>
3. Medical images can be downloaded from
 - a. <http://www.barre.nom.fr/medical/samples/>

1	Apply DFT on Image
2	WAP for implementing LPF <ol style="list-style-type: none"> 1. Ideal LPF on square image 2. Butterworth filter 3. Gaussian filter

3	WAP for implementing HPF 1. Ideal HPF on square image 2. Butterworth filter 3. Gaussian filter
4	1. WAP for high boost filtering on square image 2. WAP for homomorphic filtering on square image
5	Acquire satellite/medical image and apply pre-processing techniques to improve the quality of image (use different low pass filters and compare the results)
6	Apply different image enhancement techniques (to improve contrast, brightness, sharpness) on satellite image
7	Apply different supervised classification techniques to classify the satellite image (minimum distance, maximum likelihood, decision tree, ANN)
8	Apply different clustering algorithms (K-means, ISODATA)
9	Apply compression and decompression algorithm on image (Huffman coding, Arithmetic encoding, LZW encoding)
10	Apply DCT and PCA on image.

CLASS: M. Sc. (Information technology)		Semester – IV	
COURSE: Cloud Management (PSIT404c)			
Periods per week 1 Period is 60 minutes	Lecture	4	
	TW/Tutorial/ Practical	4	
		Hours	Marks
Evaluation System	Theory Examination	3	60
	Internal		40
	Practical	--	50

Unit – I	Virtualized Data Center Architecture: Cloud infrastructures; public, private, hybrid. Service provider interfaces; Saas, Paas, Iaas. VDC environments; concept, planning and design, business continuity and disaster recovery principles. Managing VDC and cloud environments and infrastructures	12 Lectures
Unit- II	Storage Network Design: Architecture of storage, analysis and planning. Storage network design considerations; NAS and FC SANs, hybrid storage networking technologies (iSCSI, FCIP, FCoE), design for storage virtualization in cloud computing, host system design considerations IP-SAN: Introduction, iSCSI—components of iSCSI, iSCSI host connectivity, topologies for iSCSI connectivity, iSCSI discovery, iSCSI names, iSCSI session, iSCSI PDU, ordering and numbering, iSCSI security and error handling, FCIP—FCIP topology, FCIP performance and security, iFCP—iFCP topology, iFCP	12 Lectures

	addressing and routing, iFCP gateway architecture,FCOE architecture.	
Unit-III	Cloud Management: System Center 2012 and Cloud OS, Provisioning Infrastructure: Provisioning Infrastructure with Virtual Machine Designing, Planning and Implementing. Managing Hyper-V Environment with VMM 2012. Provisioning self-service with AppController, AppController essentials, Managing Private, Public, Hybrid clouds. AppControllercmdlets.	12 Lectures
Unit-IV	Managing and maintaining with Configuration Manager 2012, Design, Planning, Implementation, Administration, Distributing Applications, Updates, Deploying Operating Systems, Asset Management and reporting. Backup and recovery with Data Protection Manager. Design, Planning, Implementation and Administration.	12 Lectures
Unit –V	Implementing Monitoring: Real-time monitoring with Operations Manager, Proactive monitoring with Advisor, Operations Design, Planning, Implementation, Administration, Monitoring, Alerting, Operations and Security reporting.Building private clouds: Standardisation with service manager, Service Manager 2012: Design, Planning, Implementing, Incident Tracking, Automation with orchestrator, System Orchestrator 2012: Design, Planning, Implementing. Windows Azure Pack.	12 Lectures

Books / References

Title	Author/s	Edition	Publisher
Introducing Microsoft System Center 2012, Technical Overview	Mitch Tulloch, SymonPerriman and SymonPerriman		Microsoft
Microsft System Center 2012 Unleashed	Chris Amaris, Rand Morimoto, Pete Handley, David E. Ross, Technical Edit by Yardeni		Pearson Education
The.Official.VCP5.Certification.Guide		Aug.2012	VMware.Press
VCAP5-DCD Official Cert Guide			VMware.Press
Automating vSphere with VMware vCenter Orchestrator			
VMware Private Cloud Computing with vCloud Director			
Managing and optimizing VMWare VSphere deployment			
Storage Networks: The Complete Reference	Robert Spalding		
Storage Networking Protocol	James Long		

Fundamentals			
Storage Networking Fundamentals: An Introduction to Storage Devices, Subsystems, Applications, Management, and Filing Systems	Marc Farley		

Practicals(PSIT4P4c):

1. Managing Hyper –V environment with SCVVM 2012
2. Provisioning Self-service with AppController
3. Managing Private Cloud with AppController
4. Using Data Protection Manager for Backup and Recovery
5. Using Operations Manager for real-time monitoring
6. Using Advisor for proactive monitoring
7. Using Service Manager to standardize
8. Using Orchestrator for automation
9. Implementing Windows Azure Pack
10. Using Configuration Manager 2012 for managing and maintaining